



Mr Clement Adegbite
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333/00050
0004091

21 July 2022

Your Account Number: 634518501073

A quick update on what's happening

Hello Clement,

A quick note to let you know about your changes.

Take a look on the right and remember to update your diary. If this doesn't work for you and you'd like to rearrange, simply go to **sky.com/myaccount**

We've made it easy to track your order

It's quick and easy – you can use the **trackmyorder.sky.com**. You'll need your Sky iD (you can create one at the web address above).

The **My Sky app (sky.com/myskyapp)** and **sky.com/myaccount** are also great places to find answers to any questions you may have, so it's worth checking them out.

We look forward to getting you up and running.

Stephen van Rooyen
Executive Vice President and Chief Executive Officer,
UK and Europe

Important things to know

Your Sky TV will be set up on:
02/08/2022 between 8am and 1pm

If you live in a property with a shared Sky system, you will need to arrange access to the communal TV system with your property management. For more information visit **www.sky.com/communaldish**

If you reschedule your appointment from a weekday to a weekend, you may be charged £15 on your future bill. For more information, please see **sky.com/rescheduleyourvisit**

Your Sky Broadband and Sky Talk will go live on:
04/08/2022 at any time up until midnight that day – simply connect your router using the guide (we'll let you know if the activation date changes)

This is a provisional date – if Openreach need to change this we'll let you know.

Your Sky Talk phone number is:
01274986592

We're working hard to provide the best possible service in line with government advice on Covid-19. If you have a visit booked for the set-up of your services, please be aware that in some cases we might need to change the date and time of visits. We'll let you

internet
matters.org

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