**AMOSU MAWUPEGO AKINYEMI**

**4 THE COURTYARD, LOCKWOOD ROAD. DN1 2TX**

**CONTACT: +447776654339**

**Email:** **amosuakinyemi@gmail.com**

**PROFESSIONAL SUMMARY**

Diligent health care team member with Skills and training to safely support patients and assist other team members. Always ready to help with Hygiene, mobility, and cleaning needs. Works fast to stay ahead of continuous patient workload. Delivers attentive and compassionate care and fully trained in 13 care certificate courses.

**SKILLS**

|  |  |
| --- | --- |
| * Meal Preparation
 | * Patient handling and positioning
 |
| * Basic life Support
 | * Medication administration
 |
| * Elderly care
 | * Safeguarding Knowledge
 |
| * Clinical waste Disposal
 | * Technical skills
 |
| * Housekeeping
 | * Competence with MS Office
 |
| * Personal care
 |  |

**WORK HISTORY: GENERAL HOSPITAL LAGOS, ORILE-AGEGE**

 Health care assistant (volunteered program)

 [2020]

 [**Job responsibilities**]

* Aided Service user on everyday activities, such as washing and dressing, ensuring constant safety and effective care.
* Charted daily observations, mobility activity and eating percentages to aid continued client assessment.
* Assisted in all aspects of personal care, retaining comfort and dignity.
* Ensured safe, secure living conditions for service users, reducing risk, and enhancing quality care.
* Demonstrated consistent respect and privacy for care users.
* Improved Service user’s daily lives through compassionate conversation, empathetic care and community socialization.

 **Smile Communications Nigeria Limited**

39c, Ahmed Onibudo Street, off Adeola Hopewell Street,

 Victoria Island, Lagos.

 Customer service/Retail Sales

 [2014 - 2021]

 [**Job responsibilities**]

* Airtime Sales Target Achievement for shop
* GAD Target Achievement for shop
* Outlet merchandising/Branding
* Management of tools of trade
* Maintenance of outlet/ equipment
* Shop Adherence to cash-in policies
* Inventory management/ Shop Adherence to stock policies
* Shop reports (daily, weekly, monthly)
* Team’s customer handling/delivery
* Customer complaint management
* Issue resolution and escalations
* Team’s product knowledge/ effective use of applications ( SEP, JIRA)
* Advises customers by providing information on product

|  |  |  |
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| **CERTIFICATION:** |  | Statutory and Mandatory Care certificate (**Florence Academy**)[August/September 2022]**Afrissance,** Victoria, Lagos State.[August 2015] |
|  |  | Microsoft intermediate level training |

**EDUCATION: Olabisi Onabanjo University**, Ago-iwoye, Ogun State

[2005 - 2011]

B.Sc., Mechanical Engineering

**Lagos State Model College Meiran**, Meiran-Ojokoro, Lagos State

[1998 -2004]

WASSCE (2004)

**HOBBIES:** Meeting people, Photography, reading books, event planning,

**REFEREE(S):** Available on request